

# Full Tuition Grant Program Changes Partner FAQ

## 1. What is the Full Tuition Grant?

The Full Tuition Grant (FTG) is a capped tuition program provided by the University of Arizona Global Campus (UAGC) in conjunction with your tuition assistance program. Combined with your company's tuition assistance dollars, the FTG program covers tuition for up to ten (10) undergraduate or eight (8) master's level courses which are successfully completed, during a period of time of up to 12 months (FTG Year).

## 2. What are the changes to the FTG Program?

There are three main changes going into effect for the FTG program. Under the new FTG program changes, students will be eligible to apply for Federal Title IV Financial Aid, students will become financially responsible for all course materials and fees, and students will become financially responsible for the cost of all UAGC defined unsuccessful grades. See Question #9 for University defined unsuccessful grades.

## 3. Why is the University making these changes?

The decision to make changes to these programs is part of a strategic initiative to manage expenses while maintaining the quality of our education programs. This change allows us to continue offering competitive financial support packages for our entire student population and make education more sustainable. UAGC is adjusting our tuition structure and institutional grants to enhance cost equity for UAGC degree programs, regardless of a student's funding source. These changes aim to provide all students with a transparent foundation for comparing tuition rates across institutions and enable better financial planning for their educational expenses. The modifications include a reduction in the cost per credit for some students, accompanied by a shift in responsibility for books and/or fee charges, while still maintaining a lower catalog tuition rate. These adjustments align with our commitment to affordability and accessibility, ensuring that our students receive a high-quality education while also ensuring students can better plan for and understand their educational costs.

## 4. When do these changes go into effect?

All changes will go into effect for current and new students of all existing partners for classes beginning on or after April 2, 2024.

## 5. How does the revised FTG program work once these changes go into effect?

The FTG program will operate largely the same despite the new change allowing employees to apply for Financial Aid. Your company's annual contribution will be paid out per course for classes before the Full Tuition Grant funds can be applied to the remaining courses in the grant year. Your UAGC invoice for the FTG program will remain unchanged and continue to only include tuition costs up to your company's annual contribution. When students complete their Free Application for Federal Student Aid (FAFSA), they are applying for grants and student loans which can be applied to educational expenses. A Financial Services Representative can walk the student through how these charges are applied and discuss secondary payment options for these additional costs.

## 6. What types of financial aid are available, and how can employees apply for them?

Students can apply for various types of Financial Aid, including federal grants, state grants, scholarships, and student loans. To apply, employees must complete the [Free Application for Federal Student Aid \(FAFSA\)](#) and any other required Financial Aid application forms, as applicable. A student's Financial Service Representative is available by phone at x20062 or students can email:

- [CorporateTuitionStudentAccounts@uagc.edu](mailto:CorporateTuitionStudentAccounts@uagc.edu) - Payment/balance/invoice inquires
- [CorporateTuitionDoc@uagc.edu](mailto:CorporateTuitionDoc@uagc.edu) - Document related questions

In addition, the University of Arizona Global Campus provides every enrolled student access to ScholarshipUniverse – a platform in the student portal that makes finding and applying for external scholarship opportunities easier and faster. ScholarshipUniverse tailors external scholarship opportunities specific to each student profile, has the potential to reduce out-of-pocket costs, and may reduce the reliance on federal loans a student may need to borrow.

## 7. How will employees be informed about these changes and the new financial aid application process?

UAGC students will receive email communication and a phone call from the university on February 5, 2024 regarding these changes. It will include information on new charges and the process for applying for Financial Aid. Also, on February 6, 2024, UAGC Academic Advisors will be calling active students and UAGC Enrollment Advisors will be calling students who completed an application for admission but have not started their classes yet.

## 8. What changes are being made to the current unsuccessful grade policy?

During the previous model, the FTG program covered costs for up to three course grades that fell outside of the range of being reimbursable by the student's employer's policy per FTG Year. Effective April 2, 2024 the student will be financially responsible for any grade that is deemed unsuccessful according to university grading policies. This includes withdrawals ("W" grades) as well as failed courses.

If a student were to receive a passing grade that might fall outside of an employer reimbursable range, the university will cover up to 3 of these grades per FTG Year. Students may become ineligible for the FTG program if they receive more than two (2) of these successful grades that fall outside of an employer reimbursable range that must be covered by the FTG program. This change puts students directly responsible for their educational success while still allowing some grace for students still progressing in their degree programs.

## 9. What does UAGC define as an "unsuccessful grade"?

Unsuccessful final grades include the following:

- F, W, WF, NP, U, WU
- In a General Education Core Competency or General Education Capstone course: D+, D, or D-
- In ASH 101, BUS 105, EXP 105 or GEN 101: - D+, D or D-
- In HIM 217: C-, D+, D or D

## 10. Can students use Financial Aid to cover their course materials/books and fees?

Financial Aid is available to students who apply and qualify. If students do qualify, Financial Aid can be used for educational expenses, like the costs of course materials/books and fees. We encourage all students to explore their secondary payment options with their Financial Services Representative to assist with their out-of-pocket expenses.

### **11. What fees will students now be responsible for?**

Under the revised FTG program, students will become responsible for any additional costs associated with attending a course or program that are not included in the standard tuition. These may include technology fees, books, course digital materials and instructional materials, criminal background checks, graduation fees, replacement/duplicate diplomas, official transcripts, and education records. For a complete list of fees and expenses, students can review the [Undergraduate Programs Tuition & Fees](#) and the [Master's Programs Tuition & Fees](#) sections of the university catalog.

### **12. Prior Learning Assessment (PLA) fees are not listed. Are students responsible for them?**

Effective February 2, 2024, PLA fees have been removed for all students. In alignment with all other transfer credits, students will no longer be charged for UAGC PLA credit reviews. This information is also available on the [UAGC website](#).

PLA fees included:

- Prior Learning Assessment – sponsored professional training (per credit evaluated)
- Prior Learning Assessment: Experiential Learning Credit Workshop Fee+
- Prior Learning Assessment – experiential learning essay assessment (per evaluation)

### **13. Are there any resources available to help students navigate the Financial Aid application process?**

Yes, the [Studentaid.gov](#) website is an excellent resource to help students navigate the Financial Aid application process. Students will also have access to a Financial Services Representative who can offer resources, guidance, and support to students who have questions or need assistance with the Financial Aid application process.

### **14. Are there any eligibility requirements for Financial Aid, and will corporate partners have any role in determining eligibility?**

Financial Aid eligibility is determined by various factors, including financial need, academic progress, and other criteria set by Federal Student Aid and the university. Corporate partners do not have a role in determining eligibility, as this process is governed by Federal Student Aid and our university's financial aid policies. Students should contact Financial Services with any questions regarding financial aid eligibility.

### **15. What should employees do if they have concerns or questions about these changes?**

If students have concerns or questions regarding the updates to the FTG program, they are encouraged to reach out to their advisor. Our staff are available to provide assistance, address concerns, and offer guidance to help employees make a smooth transition.

### **16. What are the long-term benefits of this transition for employees and the university?**

This transition allows students to have more control over their financial aid and better access to resources for their educational needs. It also ensures the long-term financial sustainability of the program, enabling us to continue offering high-quality education to our corporate partners and their employees.